



Hear well. Live well.

VISIT OUR NORTHERN CALIFORNIA HEARING CENTERS

Kaiser Permanente Hearing Centers have a strong tradition of providing excellent hearing instruments and quality patient care, and we offer advanced technology in amplification and assisted listening devices. Our audiologist will guide you through the process of selecting, fitting, and maintaining your new hearing instrument in a comfortable, friendly atmosphere.

What are Kaiser Permanente Hearing Centers?

Kaiser Permanente operates 17 Hearing Centers in Northern California. Each center offers professional hearing aid services, products, and accessories, including:

- A broad range of digital, programmable, and conventional hearing aids
- Personalized service and follow-up from licensed dispensing audiologists
- Competitive prices
- Three year warranty on hearing aids
- 30-day trial period
- Hearing protection, other assisted listening devices, and batteries

How can I access Kaiser Permanente Hearing Center services?

You must have your hearing tested by a Kaiser Permanente audiologist who will produce an audiogram for each ear. If a hearing aid is deemed necessary, you can contact your local Hearing Center to schedule an appointment for a hearing aid consultation.

Do I need to be a Kaiser Permanente member to use Hearing Center services?

Nonmembers and members who do not have hearing aid benefits can still purchase competitively priced hearing aids through a Kaiser Permanente Hearing Center. However, you must have a current hearing test and medical clearance for a hearing aid prior to purchasing a hearing aid. Kaiser Permanente members can have a Kaiser Permanente audiologist conduct a hearing test, and nonmembers should have their hearing tested by a licensed audiologist through their health care provider.

How can I find out if I have a hearing aid benefit?

For more details about your health benefits, call our Member Service Call Center at **1-800-464-4000** or **1-800-777-1370** (TTY for the deaf, hard of hearing, or speech impaired), weekdays from 7 a.m. to 7 p.m., and weekends from 7 a.m. to 3 p.m.

How can I learn more about the Kaiser Permanente Northern California Hearing Centers?

Our audiologist will be happy to answer your questions. Call weekdays, from 9 a.m.–12:30 p.m. and 1:30–5 p.m.

Daly City	(650) 758-5363	San Francisco	(415) 833-8222
Fresno	(559) 448-5640	Santa Clara	(408) 553-6900
Modesto	(209) 735-3193	Santa Rosa	(707) 566-5201
Novato	(415) 209-2444	Santa Teresa	(408) 363-4801
Oakland	(510) 752-8330	South Sacramento	(916) 525-6280
Redwood City	(650) 299-2977	Stockton	(209) 476-5437
Roseville	(916) 771-6680	Union City	(510) 675-2001
Sacramento	(916) 977-3277	Vallejo	(707) 645-2500
		Walnut Creek	(925) 295-4327

Kaiser Permanente members have coverage for medically necessary hearing tests, and some members may have coverage for hearing aids. Otherwise, the services described here are provided on a fee-for-service basis, separate from and not covered under your health plan benefits, and you are financially responsible to pay for them. Clinical services are provided by providers or contractors of The Permanente Medical Group, Inc. Results of services vary among patients and cannot be guaranteed. Kaiser Foundation Health Plan, Inc., and Kaiser Foundation Hospitals may receive compensation for providing facilities and/or other support in connection with these services. For specific information about your health plan benefits, please see your *Evidence of Coverage*.

Photo(s) of model(s) shown, not actual patient(s).